

Chancellor's Advisory Council Meeting Agenda – June 7, 2019

Foothill College Council Chambers (Room 2018) 3:00-4:30 p.m.

| | 3:00-4:30 p.m. | | | | | | | |
|----|--|--|---------------------------------|--|--|--|--|--|
| | AGENDA TOPIC | PURPOSE/DESIRED OUTCOME | DISCUSSION LEADER | | | | | |
| 1. | Welcome and introductions | <i>I</i> – Allow council members to identify each other by name and constituent group represented. | Judy Miner | | | | | |
| 2. | Approval of April 19, 2019, meeting summary (attachment 2) | A – Provide accurate record of previous meeting. | Judy Miner | | | | | |
| 3. | Equal Employment Opportunity Plan Update (attachment 3) | I/D – Gain understanding of changes recommended by the Human Resources Advisory Committee/District/District Diversity and Equity Advisory Committee to the EEO plan, provide feedback/advice, and share information with constituencies. | Dorene Novotny | | | | | |
| | District Technology Plan Update (attachment 4) | D/A - Gain understanding of changes recommended by the Educational Technology Advisory Committee to the District Technology Plan, provide feedback/advice/approval, and share information with constituencies. | Joe Moreau | | | | | |
| 5. | Governance Evaluation Survey https://forms.gle/giL94VAEL53GekXX7 | <i>I</i> – Final request that council members complete the district governance evaluation survey. | David Ulate | | | | | |
| 6. | Enrollment management and tentative budget | I/D – Gain understanding of enrollment initiatives, provide feedback/advice, and share information with constituencies. | Judy Miner and Susan Cheu | | | | | |
| 7. | Reminder – District Opening Day workshop proposals needed by 6/30 | I - Request of council members to submit/solicit proposals for District Opening Day workshops to the Chancellor's Office to encourage robust attendance and engaged participation from | Judy Miner | | | | | |
| 8. | Recognition of outgoing Chancellor's Advisory Council members | every employee group across the district. I – Acknowledgment of service to district and constituents. | Judy Miner | | | | | |
| 9. | | I – Broaden awareness. Provide information for council members to disseminate to constituents about work/actions of districtwide governance groups and constituent groups. | All | | | | | |
| 10 | . Other information and updates | <i>I</i> – Share information for council members to disseminate to constituents. | All | | | | | |



CHANCELLOR'S ADVISORY COUNCIL Meeting Summary April 19, 2019

Present: Anthony Cervantes, Susan Cheu, Karen Chow, Isaac Escoto, Christina Espinosa-

Pieb, Monica Garcia, Kristy Lisle, Lorna Maynard, Judy Miner, Joe Moreau, Thuy Nguyen, Dorene Novotny, William Riley, Tim Shively, David Ulate, Chris White

1. Welcome and introductions

Chancellor Miner welcomed council members.

2. Approval of March 15, 2019, Meeting Summary

The March 15, 2019, Chancellor's Advisory Council (CAC) meeting summary was approved by consensus.

3. Proposed new board policy (BP) and administrative procedure (AP) (second reading)

BP 3810 Claims Against the District (New) AP 3810 Claims Against the District (New)

New board policy and administrative procedure 3810 regarding claims against the district were approved by consensus. Chancellor Miner advised that the policy will be presented for first reading at the next Board of Trustees meeting.

4. Proposed new and revised board policies and administrative procedures recommended by the Academic and Professional Matters Committee

BP 4100 (formerly BP 6020 and 6120) Graduation Requirements for Degrees and Certificates (Revised)

AP 4100 Graduation Requirements for Degrees and Certificates (New)

BP 4230 Grading (Revised)

AP 4230 Grading and Academic Record Symbols (New)

The council reviewed the proposed new and revised policies and procedures. Isaac explained that pursuant to <u>administrative procedure 2410</u>, new and revised policies and procedures that only involve academic and professional matters are approved by the Academic and Professional Matters Committee and provided to the Chancellor's Advisory Council for information and dissemination to constituents. Chancellor Miner advised that the draft policies will be presented for first reading at the next Board of Trustees meeting.

5. Governance evaluation survey

David asked council members to complete a short evaluation survey available at https://forms.gle/giL94VAEL53GekXX7 no later than the end of the academic year. He stated that the survey is being distributed to all districtwide participatory governance committees and results would be available in the fall.

8. Enrollment management

The council discussed the district's continuing struggles with enrollment. Judy reported that administrators and supervisors will have the opportunity to work with their counterparts across the district to develop initiatives to increase enrollment and maximize resources at two upcoming meetings. She noted that there will also be an opportunity for cross-district meetings during District Opening Day, and said that she hopes to highlight any promising initiatives that emerge at Chancellor's Advisory Council or Board of Trustees meetings next year. Chris questioned whether the role of classified professionals in the cross-district meetings had been considered, and there was discussion about trying to close offices for the afternoon to allow as much participation as possible.

9. <u>District governance committee/constituent group reports</u>

<u>District Budget Advisory Committee http://www.fhda.edu/aboutus/participatorygovernance/C-budget-advisory-committee.html</u>

Susan reported that the District Budget Advisory Committee has not met since the last Chancellor's Advisory Council meeting. She commented that the state has not made any decisions about imposing a deficit factor or making adjustments to the Student Centered Funding Formula for the current year, but there have been many rumors.

Human Resources Advisory Committee/District Diversity and Equity Advisory Committee http://hr.fhda.edu/diversity/e-meeting-minutes-and-agendas.html

Dorene indicated that Director of Equity, Employment & Professional Development Laura Savage is working with the District Diversity and Equity Advisory Committee to establish new goals and objectives for the Equal Employment Opportunity Plan and to schedule training on data analytics.

<u>Educational Technology Advisory Committee</u> http://ets.fhda.edu/governance-committees/etac/index.html

Joe advised that the Educational Technology Advisory Committee has not met since the last Chancellor's Advisory Council meeting but is focusing on security recommendations and the 2019-2020 update to the District Technology Plan objectives.

<u>Business Process Alignment Task Force https://www.yammer.com/fhda.edu/-/threads/inGroup?type=in_group&feedId=14505859.</u>

Joe shared the results of the Business Process Alignment Task Force prioritization survey. He noted that task force members who responded to the survey ranked academic calendar and term dates, registration dates, financial aid policies and processes,

matriculation policies and processes, and applications and admissions policies and procedures as the top five opportunities for alignment. Joe asked for direction from the council regarding next steps, and the council agreed that the task force should identify the key people who need to be involved in developing alignment plans for each priority, ask each group to work on a solution, and provide an implementation deadline.

9. Other Information and Updates

Officer Riley reminded everyone about Police Chief Daniel Acosta's advisory council.

Lorna reported that the Caracci golf tournament fundraiser for the Auto Technology program will be held again this year on the first Friday in June.

Anthony reminded everyone that Classified Professional Development Day is scheduled for May 18 at De Anza College. He mentioned that he will now be representing the Administrative Management Association, instead of the Foothill College Classified Senate, on the Chancellor's Advisory Council.

Monica announced that Chancellor Miner will be honored for 30 years of service to the district at the upcoming Central Services Service Awards.

Judy reminded everyone to attend the May 2 Districtwide Retirement Celebration at De Anza College.

The meeting adjourned at 4:09 p.m.



Foothill-De Anza Community College District Equal Employment Opportunity Plan

Approved by the Board of Trustees on June 10, 2019

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Purpose of the FHDA Equal Opportunity Plan

The Foothill-De Anza Community College District (*District*) Equal Employment Opportunity Plan (*Plan*), in compliance with Education Code section 87106(b) reflects the District's commitment to equal employment opportunity. In alignment with our belief that creating a working and academic environment which welcomes all, by fostering diversity and promoting excellence, this plan outlines our active and intentional steps to ensure equal employment opportunity. The Districts initial plan was adopted on May 2, 2016; later updated and renewed May 2019.

Education code section 87101 (a) indicates equal employment opportunity means "that all qualified individuals have a full and fair opportunity to compete for hiring and promotion and fully enjoy the benefits of employment by a community college district. Ensuring equal employment opportunity is advanced in an inclusive environment that fosters cooperation, acceptance, democracy, and the free expression of ideas. An inclusive environment is welcoming to men and women, persons with disabilities, individuals from all ethnic groups, and individuals from all other groups protected from discrimination by this article."

The District sees the value in creating an inclusive, equitable and innovative environment that meets the unique needs of our diverse students and employees.

Our District Equal Employment Opportunity Plan addresses:

- CA Education Code, section 53003, Title 5, legal requirements
- The District's plan to increase employee diversity; increase and sustain inclusion of underrepresented employees; and increase employee capacity to sustain such efforts
- Faculty and staff professional development opportunities regarding the contents of this *Plan*

Definitions

Title 5, § 53001(a)-(p)]

- 1. Adverse Impact: a statistical measure (such as those outlined in the EEO Commission's Uniform Guidelines on Employee Selection Procedures) that is applied to the effects of a selection procedure and demonstrates a disproportionate negative impact on any group protected from discrimination pursuant to Government Code section 12940. A disparity identified in a given selection process will not be considered to constitute adverse impact if the numbers involved are too small to permit a meaningful comparison.
- 2. *Diversity*: means a condition of broad inclusion in an employment environment that offers equal employment opportunity for all persons. It requires both the presence, and the respectful treatment, of individuals from a wide range of ethnic, racial, age, national origin, religious, gender, sexual orientation, disability and socioeconomic backgrounds.
- 3. Equal Employment Opportunity: means that all qualified individuals have a full and fair opportunity to compete for hiring and promotion and to enjoy the benefits of employment with the district. Equal employment opportunity should exist at all levels in the seven job categories which include executive/administrative/managerial, faculty and other instructional staff, professional non-faculty, secretarial/clerical, technical and paraprofessional, skilled crafts, and service and maintenance. Equal employment opportunity also involves:
- (1) identifying and eliminating barriers to employment that are not job related; and
- (2) creating an environment which fosters cooperation, acceptance, democracy, and free expression of ideas and is welcoming to men and women, persons with disabilities, and individuals from all ethnic and other groups protected from discrimination pursuant to Government Code section 12940.
- 4. Equal Employment Opportunity Plan: a written document in which a district's workforce is analyzed and specific plans and procedures are set forth for ensuring equal employment opportunity.
- 5. Equal Employment Opportunity Programs: all the various methods by which equal employment opportunity is ensured. Such methods include, but are not limited to, using non-discriminatory employment practices, actively recruiting, monitoring and taking additional steps consistent with the requirements of section 53006.
- 6. *Ethnic Group Identification*: means an individual's identification in one or more of the ethnic groups reported to the Chancellor pursuant to section 53004. These groups shall be more specifically defined by the Chancellor consistent with state and federal law.

- 7. *In-house or Promotional Only Hiring*: means that only existing district employees are allowed to apply for a position.
- 8. *Monitored Group*: means those groups identified in section 53004(b) for which monitoring and reporting is required pursuant to section 53004(a).
- 9. *Person with a Disability*: any person who (1) has a physical or mental impairment as defined in Government Code, section 12926, which limits one or more of such person's major life activities, (2) has a record of such an impairment, or (3) is regarded as having such an impairment. A person with a disability is "limited" if the condition makes the achievement of the major life activity difficult.
- 10. *Reasonable Accommodation*: the efforts made on the part of the district in compliance with Government Code section 12926.
- 11. Screening or Selection Procedures: any measure, combination of measures, or procedures used as a basis for any employment decision. Selection procedures include the full range of assessment techniques, including but not limited to traditional paper and pencil tests, performance tests, and physical, educational, and work experience requirements, interviews, and review of application forms.
- 12. Significantly Underrepresented Group: any monitored group for which the percentage of persons from that group employed by the district in any job category listed in section 53004(a) is below eighty percent (80%) of the projected representation for that group in the job category in question.

Policy Statement

Title 5, § 53002

The Board supports the intent set forth by the California Legislature to assure that effort is made to build a community in which opportunity is equalized, and community colleges foster a climate of acceptance, with the inclusion of faculty and staff from a wide variety of backgrounds. It agrees that diversity in the academic environment fosters cultural awareness, mutual understanding and respect, harmony and respect, and suitable role models for all students. The Board therefore commits itself to promote the total realization of equal employment through a continuing equal employment opportunity program.

The Chancellor shall develop, for review and adoption by the Board, a plan for equal employment opportunity that complies with the Education Code and Title 5 requirements as from time to time modified or clarified by judicial interpretation.

Delegation of Responsibility, Authority and Compliance [Plan Requirement - Title 5, §§ 53003(c)(1) and 53020]

It is the goal of the Foothill-De Anza Community College District that all employees promote and support equal employment opportunity because equal employment opportunity requires a commitment and a contribution from every segment of the district. The general responsibilities for the prompt and effective implementation of this *Plan* are set forth below.

Governing Board: The governing board is ultimately responsible for proper implementation of the district's *Plan* at all levels of district and college operation, and for ensuring equal employment opportunity as described in the *Plan*.

Chancellor and Vice Chancellor of Human Resources/Equal Opportunity: The governing board delegates to the Chancellor and Vice Chancellor of Human Resources/Equal Opportunity the responsibility for ongoing implementation of the Plan and for providing leadership in supporting the district's equal employment opportunity policies and procedures. The Chancellor and Vice Chancellor shall advise the governing board concerning statewide policy emanating from the Board of Governors of the California Community Colleges and direct the publication of an annual report on Plan implementation. The Chancellor shall evaluate the performance of all administrative staff who report directly to the Chancellor on their ability to follow and implement the Plan.

Equal Employment Opportunity Officer: The district has designated the Director of Equity, Employment and Professional Development as the District's Equal Employment Opportunity Officer. The Director is responsible for the day-to-day implementation of the Plan. If the designation of the equal employment opportunity officer changes before this Plan is next

revised, the district will notify employees and applicants for employment of the new designee. The equal employment opportunity officer is responsible for administering, implementing and monitoring the *Plan* and for assuring compliance with the requirements of Title 5, sections 53000 et seq. The equal employment opportunity officer is also responsible for receiving complaints described in Plan Component 6 and for ensuring that applicant pools and selection procedures are properly monitored.

District Diversity and Equity Advisory Committee: The District has established the District Diversity and Equity Advisory Committee (DDEAC) to act as an advisory body to the equal employment opportunity officer and the district as a whole to promote understanding and support of equal employment opportunity policies and procedures. The DDEAC shall assist in the implementation of the *Plan* in conformance with state and federal regulations and guidelines, monitor equal employment opportunity progress, and provide suggestions for *Plan* revisions as appropriate.

Agents of the District: Any organization or individual, whether or not an employee of the district, who acts on behalf of the governing board with regard to the recruitment and screening of personnel, is an *agent of the District* and is subject to all the requirements of this *Plan*.

Good Faith Effort: The district shall make a continuous good faith effort to comply with all the requirements of its *Plan*.

Legal Authority

California community colleges are mandated by the California Code of Regulations Title 5, section 53003(a); and the California Education Code, section 87100 to develop and implement an Equal Employment Opportunity Plan.

California Code of Regulations Title 5, Section 53003(A)—District Plan

The governing board of each community college district shall develop and adopt a district-wide written equal employment opportunity plan to implement its equal employment opportunity program. Such plans shall be submitted to the Chancellor's Office. The Chancellor's Office retains the authority to review district plans on a case-by-case basis.

California Education Code, Section 87100—Legislative Finds and Declarations:

- a) The Legislature finds and declares all of the following:
- 1) In fulfilling its mission within California's system of public higher education, the California community colleges are committed to academic excellence and to providing all students with the opportunity to succeed in their chosen educational pursuits.

- 2) Academic excellence can best be sustained in a climate of acceptance and with the inclusion of persons from a wide variety of backgrounds and preparations to provide service to an increasingly diverse student population.
- 3) A workforce that is continually responsive to the needs of a diverse student population may be achieved by ensuring that all persons receive an equal opportunity to compete for employment and promotion within the community college districts and by eliminating barriers to equal employment opportunity.
- b) It is the intent of the Legislature to establish and maintain within the California community college districts a policy of equal opportunity in employment for all persons, and to prohibit discrimination or preferential treatment based on ethnic group identification, or on any basis listed in subdivision (a) of section 12940 of the Government Code, as those bases are defined in sections 12926 and 12926.1 of the Government Code, except as otherwise provided in section of 12940 of the Government Code. Every aspect of personnel policy and practice in the community college districts should advance the realization of inclusion through a continuing program of equal employment opportunity.
- c) The Legislature recognizes that it is not enough to proclaim that community college districts must not discriminate and must not grant preferential treatment on impermissible bases. The Legislature declares that efforts must also be made to build a community in which nondiscrimination and equal opportunity are realized. It is the intent of the Legislature to require community college districts to adopt and implement programs and plans for ensuring equal employment opportunity in their employment practices.

Title 5, Section 53026 Complaints—Violation of Equal Employment Opportunity Regulations

Each community college district shall establish a process permitting any person to file a complaint alleging that the requirements of this subchapter have been violated. A copy of the complaint shall immediately be forwarded to the Chancellor, who may require that the district provide a written investigative report within ninety (90) days. Complaints that also allege discrimination prohibited by Government Code sections 11135 et seq. shall be processed according to the procedures set forth in subchapter 5 (commencing with section 59300) of Chapter 10 of this division.

Advisory Committee

Title 5, Section 53305 - Advisory Committee "Each community college district shall establish an Equal Employment Opportunity Advisory Committee to assist the district in developing and implementing the plan required under section 53003. This advisory committee shall include a diverse membership whenever possible."

In addition to implementing the Equal Employment Opportunity plan for the District, the District Diversity and Equity Advisory Committee (DDEAC) is responsible for developing, implementing and coordinating district-wide diversity training, plans and activities that promote equal employment opportunity, nondiscrimination, retention and diversity. The committee may also assist in promoting an understanding and support of equal opportunity and nondiscrimination policies and procedures. The DDEAC receives reports from both the De Anza Equity Action Committee and the Foothill Equity Action Council. The DDEAC disburses the Equal Employment Opportunity fund allocation, implements appropriate sections of the State Chancellor's Equity and Diversity Task Force Report and completes other required reports.

The Equal Employment Opportunity Officer shall train the advisory committee on:

- a) the requirements of Section 53003 of article 1, of subchapter 1, of chapter 4, of division 6, of Title 5, and of state and federal nondiscrimination laws
- b) identification and elimination of bias in hiring
- c) the educational benefits of workforce diversity and
- d) the role of the advisory committee in carrying out the District's EEO Plan

The committee shall include a diverse membership whenever possible, including the following members:

- Director of Equity, Employment and Professional Development, Chair
- Central Services (Two members)
- Faculty Association (One member)
- Association of Classified Employees (One member)
- Teamsters (One member)
- Classified School Employees Association (One member)
- AMA (One member)
- Deans of Equity (One from each college)
- Students representatives (One from each college)¹

¹ Students from marginalized student groups sought and encouraged to participate as DDEAC member.

Complaints Alleging Violation of the Equal Employment Opportunity Regulations

[Plan Requirement - Title 5, §§ 53003(c)(2), 53026 and 59300 et seq.] Complaints Alleging Violation of the Equal Employment Opportunity Regulations (Section 53026):

From Board Policy 4100: "The Foothill-De Anza Community College District Board of Trustees values the contributions that a culturally diverse community of faculty, staff, and administrators makes to all the students who study at Foothill and De Anza Colleges. The Board of Trustees desires for students and for all district employees an environment where diverse cultures, abilities, and needs are respected and where difference offers stimulating opportunities for learning and personal fulfillment. Therefore, the Board commits itself to develop policies and procedures and to act in such ways as to encourage a positive, harmonious work and learning environment.

With the intent to realize its commitments, the Board of Trustees supports equality in employment and educational opportunity. The Board believes that effective recruitment and hiring of a diverse faculty and staff and a vigorous outreach effort to recruit a similarly diverse student population are, along with appropriate support services, important means to cultural diversification of the college community and to the enrollment, retention, and transfer of all students.

The Board directs the Chancellor and the college presidents to assume responsibility for implementing and communicating the Board's policy and commitment. Every department, division, or organizational unit head shall be responsible for the proper and effective implementation of the District Cultural Diversity/Equal Opportunity Policy. The Board requires that the district administrative staff and all agents acting on the Board's behalf make every effort to ensure that the recruitment, screening, selection, hiring, and promotional processes for all employment positions are in accordance with the principles of equal opportunity. Additionally, in keeping with support for student success, the Board directs that the principles and spirit of this Cultural Diversity/Equal Opportunity Policy be applied to student admissions and enrollment, financial aid, transfer, curriculum, and faculty and staff development."

Any person who believes they are the recipient of an equal employment opportunity regulation violation or who has witnessed a violation against another individual may file a written report. The report shall include the names of the individuals involved, the date(s) of the event(s) at issue, and a detailed description of the actions constituting the alleged violation, and shall be signed and dated by the reporting party.

A report regarding a hiring process must be filed no later than sixty (60) days after the date of the alleged violation or 60 days after the reporting party knew or should have known of the

violation. In any case, a report shall be deemed not timely if it is filed more than twelve months following the alleged violation.

A request for exception to the timeline may be made to the EO Officer and shall include a description of the extenuating circumstances that serve as the basis for the request.

Complaints Alleging Unlawful Discrimination or Harassment (Section 59300 et seq.): "It is the Policy of the Foothill-De Anza Community College District to provide an educational and employment environment free of unlawful harassment and discrimination. The Board shall not discriminate against any person in the provision of any program or service based on ethnic group identification, race, religion, color, national origin, ancestry, physical disability, mental disability, medical condition, marital status, sex or gender, age, sexual orientation, or any other legally protected status, or on the basis of these perceived characteristics or based on association with a person or group with one or more of these actual or perceived characteristics. Anyone who engages in unlawful harassment or discrimination shall be subject to sanctions up to and including termination of employment or expulsion in accordance with applicable contractual, procedural and statutory requirements."

Reports of Unlawful Discrimination, Harassment or Retaliation Reports not involving criminal proceedings may be filed as follows: (Please note, the official procedure and complete information is located at http://hr.fhda.edu/_downloads/BP%204640.pdf)

- 1. By contacting a Title 5 Coordinator/Officer directly. See Title 5 Coordinators listed below.
- 2. By submitting a complaint on an Unlawful Discrimination Complaint Form that specifies that you wish to file a Formal Complaint. You are encouraged, but not required, to use this form: http://hr.fhda.edu/downloads/UnlawfulDiscrimForm Rev Nov%202018.pdf

Unlawful Discrimination, Harassment or Retaliation complaints that initiate criminal proceedings may be filed:

- 1. By notifying the Foothill-De Anza Police Department
- 2. By notifying law enforcement where the incident occurred

Note: Law enforcement agencies do not automatically notify campus authorities.

Title 5 Coordinator - Campus and Central Services

The Title 5 Coordinator oversees compliance with all aspects of the Unlawful Discrimination, Harassment and Retaliation Policy. The Title 5 Coordinator has the authority to enact interim measures to prevent additional allegations and protect both parties.

De Anza College: Dean of Student Development and EOPS, 21250 Stevens Creek Boulevard, Cupertino, CA 95014, (408) 864-8828;

Foothill College: Dean of Student Affairs and Activities, 12345 El Monte Road, Los Altos Hills, CA 94022, (650) 949-7241;

Central Services: Director of Equity, Employment, and Professional Development, 12345 El Monte Road, Los Altos Hills, CA 94022, (650) 949-6210.

District Title 5 Officer

The District also has a Title 5 Officer. The District Title 5 Officer is the Vice Chancellor of Human Resource/Equal Opportunity, District Office of Human Resources, 12345 El Monte Road, Los Altos Hills, CA 94022, (650) 949-6210. The District Title 5 Officer is responsible for overseeing Title 5 compliance for the District as a whole.

Resolution Procedures

There are two types of resolution procedures available within the District/Campus procedures: Informal Resolution Procedure and Formal Resolution Procedure. In addition to these internal procedures, a reporting party may also file a complaint with the Department of Fair Employment and Housing (DFEH), the Office of Civil Rights (OCR) or with the Equal Employment Opportunity Commission (EEOC) for a complaint within their jurisdiction.

Informal Resolution

An Informal Resolution Procedure is a process that a Reporting Party undertakes with the appropriate campus or central services Title 5 Coordinator in an attempt to reach a resolution that is acceptable to both the Reporting Party and the Respondent. The Title 5 Coordinator does not make a determination as to whether a Respondent has violated District policy. Instead, the Title 5 Coordinator attempts to facilitate a mutually acceptable resolution, which may include conflict resolution techniques, mediation, or investigation.

If the parties agree to a proposed resolution that does not include disciplinary action, the resolution shall be implemented and the informal process shall be concluded.

Formal Resolution

A Formal Resolution Procedure includes an official determination as to whether a Respondent(s) has violated the District's policy on Unlawful Discrimination, Harassment and Retaliation. A Formal Resolution Procedure typically includes:

- 1. Filing a written report
- 2. A meeting with the campus or central services Title 5 Coordinator or the District Title 5 Officer (or their designee)

- 3. An assessment of necessary Interim/Remedial Measures
- 4. Investigation
- 5. Administrative Determination
- 6. Notification of outcome to both Respondent and Reporting Party
- 7. Appeal rights (if any)
- 8. Notification of outcome sent to appropriate District, State and/or Federal agencies

To request a Formal Resolution, a reporting party may file a report in one of the following three ways:

- 1. Reporting Parties are encouraged but not required to use the Unlawful Discrimination Complaint Form that is linked here: http://hr.fhda.edu/ forms.html
- 2. Reporting Parties may also provide report in another written form providing the report specifies that the report is a Formal Complaint of Discrimination, Harassment or Retaliation.
- 3. An alternate approved complaint form can also be obtained from the State Chancellor's Web site, which can be accessed here: http://extranet.ccco.edu/Divisions/Legal/Discrimination.aspx

Notification to District Employees

[Title 5, § 53003(c)(3)]

The commitment of the governing board and the Chancellor to equal employment opportunity is emphasized through the broad dissemination of its Equal Employment Opportunity Policy Statement and the *Plan*. The policy statement will be printed in the college catalogs and class schedules. The *Plan* and subsequent revisions will be distributed to the district's governing board, the Chancellor, Presidents, administrators, the academic senate leadership, union representatives and members of the *District Diversity and Equity Advisory Committee*. The *Plan* will be available on the district's website, and when appropriate, may be distributed by email. Each year, the district office will provide all employees with a copy of the board's Equal Employment Opportunity Policy Statement (located in Plan Component 3 of this *Plan*) and written notice summarizing the provisions of the district's Equal Employment Opportunity Plan. The Human Resources Department will provide all new employees with a copy of the written notice described above when they commence their employment with the district. The annual notice will contain the following provisions:

- 1. The importance of the employee's participation and responsibility in ensuring the *Plan*'s implementation.
- 2. Information about where the plan is located, including, but not limited to the campus and district websites, the Office of the Chancellor, the offices of the Title 5 Coordinators for each of the colleges and Central Services, and the District Office of Human Resources.

Training for Search/Selection Committees

[Plan Requirement - Title 5, $\S 53003(c)(4)$]

Any organization or individual, whether or not an employee of the district, who is involved in the recruitment and screening/selection of personnel shall receive appropriate training on

- the requirements of the Title 5 regulations on equal employment opportunity (section 53000 et. seq.);
- the requirements of federal and state nondiscrimination laws;
- the requirements of the district's Equal Employment Opportunity Plan;
- the district's policies on nondiscrimination, recruitment, and hiring;
- principles of diversity and cultural proficiency;
- the educational benefits and value of a diverse workforce;
- the elimination of bias in hiring decisions; and
- best practices in serving on a selection or screening committee.

Persons serving on a Search or Selection Committee will be required to have completed training within the 24 months prior to service. This training is mandatory; individuals who have not received this training may not serve until such training is completed. The Equal Employment Opportunity Officer is responsible to assure the required training is offered on a regular basis. Any individual, whether or not an employee of the district, acting on behalf of the district with regard to recruitment and screening of employees is subject to this requirement, the equal employment opportunity requirements of Title 5 and the district's Equal Employment Opportunity Plan.

Annual Written Notice to Community Organizations [Plan Requirement - Title 5, § 53003(c)(5)]

The Equal Employment Opportunity Officer will provide annual written notice to appropriate community-based and professional organizations concerning the *Plan*. The notice will inform these organizations that they may obtain a copy of the *Plan*, and shall solicit their assistance in identifying diverse qualified candidates. The notice will include a summary of the *Plan*. The notice will also include the internet address where the district advertises its job openings, the positions and departments and phone numbers of individuals to call in order to obtain employment information. The district will actively seek to reach those institutions, organizations, and agencies that may be recruitment sources. A list of organizations, which will receive this notice, is attached to this *Plan*. This list may be revised from time to time as necessary.

Analysis of District Workforce and Applicant Pools [Plan Requirement - Title 5, § 53003(c)(6)]

The District Office of Human Resources will annually review the district's workforce composition and shall monitor applicants for employment on an ongoing basis to evaluate the District's progress in implementing the *Plan*, to provide data needed for the reports required by this *Plan*, and to determine whether any monitored group is underrepresented. Monitored groups are women, American Indians/Alaskan Natives, Asians or Pacific Islanders, Blacks/African-Americans, Hispanics/Latinos.

For reporting purposes, each applicant will be afforded the opportunity to voluntarily identify gender identity, ethnic group identification and, if applicable, disability. Persons may designate as many ethnicities as they identify with, but shall be counted in only one ethnic group for reporting purposes. This information will be kept confidential and will be separated from the applications that are forwarded to the search/selection committee and hiring administrator(s). Reporting will be done for each college in the district. The district shall also report to the Chancellor the results of its annual study of employees. At least every three years the *Plan* will be reviewed and, if necessary, revised based on an analysis of the ethnic group identification, gender, and disability composition² of existing staff and of those who have applied for employment in each of the following identified job categories:

- 1. Administrative
 - a. Executive³
 - b. Educational
 - c. Program
- 2. Faculty
 - a. 10 months
 - b. 11-12 months
- 3. Classified
 - a. ACE
 - b. ACE Hourly
 - c. CSEA
 - d. Teamsters
 - e. Police Officers

The district's 2016-17 and 2017-18 applicant and workforce pools follow.

² If applicable to data sets.

³ Executive and program included in applicant analysis.

2016-17 Race

| Candidates - Race | (aroun) |
|-------------------|---------|
| | |

| E-Class | Requisitions - E-class | American Indian or | Asian (not His | Black or African | Choose Not to Di | Filipino | Hispanic or Latino | | Two or More Ra White | Grand Total |
|---------------|---------------------------|-----------------------|-------------------|---------------------|---------------------|----------|-----------------------|----|-------------------------|----------------|
| Administrator | A1 Administrati | | | | 2 | | | | | 2 |
| | A2 Administrati | . 2 | 52 | 37 | 50 | 7 | 30 | 5 | 108 | 291 |
| | A3 Administrati | . 3 | 67 | 64 | 79 | 10 | 52 | 9 | 145 | 429 |
| Classified | C1 Classified-ACE | 9 | 831 | 263 | 57.4 | 161 | 711 | 69 | 3 964 | 3,585 |
| | C2 Classified-AC | | 22 | 2 | 13 | 4 | 9 | | 10 | 60 |
| | C3 Classified-CS | 1 | 27 | 43 | 57 | 11 | 127 | 2 | 78 | 346 |
| | C4 Classified-Te | | 20 | 19 | 13 | 4 | 23 | 4 | 43 | 126 |
| | C5 Classified-Co | | 4 | 2 | 5 | 1 | 14 | | 8 | 34 |
| | C6 Classified-Po | | 5 | 2 | 2 | 1 | 12 | | 4 | 26 |
| Faculty | F1 Faculty-10 m | 9 | 201 | 50 | 185 | 9 | 79 | 6 | 1 421 | 961 |
| | F2 Faculty-11 to | 7 | 96 | 48 | 83 | 17 | 64 | 3 | 143 | 461 |
| | F3 Faculty-CDC | | | | 1 | | | | | 1 |
| Grand Total | | 31 | 1,325 | 530 | 1,064 | 225 | 1,121 | 98 | 4 1,924 | 6,322 |

2016-17 Gender

| | | Candidates - Gender (group) | | | | | | | |
|---------------|-----------------------------|-----------------------------|--------|-------|--------------------|--|--|--|--|
| E-Class | Requisitions - E-class | Choose Not to Disclose | Female | Male | Grand Total | | | | |
| Administrator | A1 Administrative-Execut | 2 | | | 2 | | | | |
| | A2 Administrative-Educat | 25 | 112 | 154 | 291 | | | | |
| | A3 Administrative-Progra | 41 | 179 | 209 | 429 | | | | |
| | Total | 68 | 291 | 363 | 722 | | | | |
| Classified | C1 Classified-ACE | 294 | 2,256 | 1,035 | 3,585 | | | | |
| | C2 Classified-ACE Hourly | 8 | 27 | 25 | 60 | | | | |
| | C3 Classified-CSEA | 42 | 25 | 279 | 346 | | | | |
| | C4 Classified-Teamsters | 7 | 67 | 52 | 126 | | | | |
| | C5 Classified-Confidential | 1 | 28 | 5 | 34 | | | | |
| | C6 Classified-Police Office | 2 | 4 | 20 | 26 | | | | |
| | Total | 354 | 2,407 | 1,416 | 4,177 | | | | |
| Faculty | F1 Faculty-10 months | 70 | 452 | 439 | 961 | | | | |
| | F2 Faculty-11 to 12 months | 41 | 282 | 138 | 461 | | | | |
| | F3 Faculty-CDC Teachers | 1 | | | 1 | | | | |
| | Total | 112 | 734 | 577 | 1,423 | | | | |
| Grand Total | | 534 | 3,432 | 2,356 | 6,322 | | | | |

E-Class

Administrato
Classified Faculty Grand Total

2017-18 Race

| | | Candidates - Race | | | | | | | | |
|---------------|---------------------------|--------------------|----------------------|-------------------|---------------------|----------|-----------------------|---------------------|-------------------------|----------------|
| E-Class | Requisitions - E-class | Choose Not to D | American Indian o | Asian (not His | Black or African | Filipino | Hispanic or Latino | Native Ha waiian | Two or More Ra White | Grand Total |
| Administrator | A1 Adminis | 1 | | | | | | | | 1 |
| | A2 Adminis | 79 | | 44 | 71 | 5 | 44 | 6 | 156 | 405 |
| | A3 Adminis | 69 | 2 | 42 | 66 | 6 | 55 | 9 | 136 | 385 |
| Classified | C1 Classifie | 402 | 10 | 521 | 138 | 71 | 384 | 36 | 525 | 2,087 |
| | C2 Classifie | 21 | 1 | 26 | 6 | 5 | 14 | 1 | 24 | 98 |
| | C3 Classifie | 20 | 2 | 18 | 6 | 10 | 64 | 2 | 26 | 148 |
| | C4 Classifie | 29 | | 35 | 6 | 8 | 17 | 4 | 27 | 126 |
| | C5 Classifie | 14 | 1 | 19 | 10 | 3 | 19 | 2 | 38 | 106 |
| | C6 Classifie | | | 1 | | | | | | 1 |
| Faculty | F1 Faculty | 95 | 1 | 115 | 32 | 13 | 49 | 2 | 1 157 | 465 |
| | F2 Faculty | 19 | | 26 | 14 | 4 | 52 | 3 | 42 | 160 |
| Grand Total | | 749 | 17 | 847 | 349 | 125 | 698 | 65 | 1 1,131 | 3,982 |

2017-18 Gender

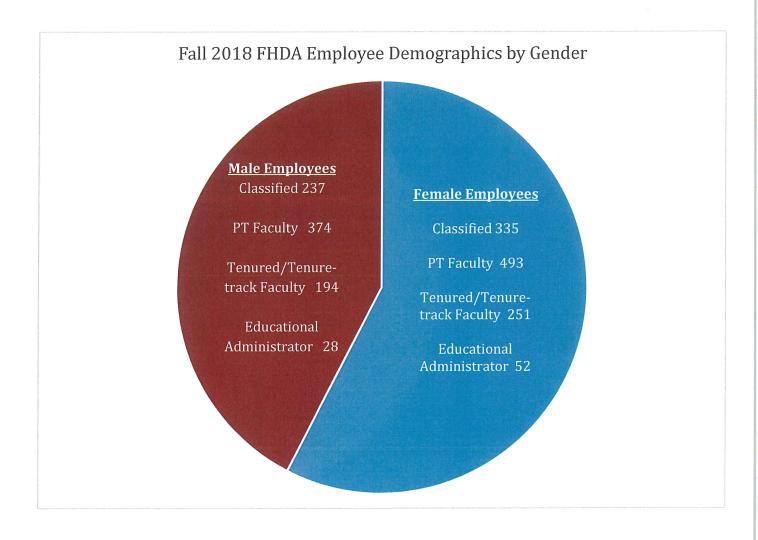
| | | Candidates - Gender (group) | | | | | | | |
|-------------|-----------------------------|-----------------------------|--------|-------|-------------|--|--|--|--|
| E-Class | Requisitions - E-class | Choose Not to Disclose | Female | Male | Grand Total | | | | |
| Administra | A1 Administrative-Execut | 1 | | | 1 | | | | |
| | A2 Administrative-Educat | 62 | 167 | 176 | 405 | | | | |
| | A3 Administrative-Progra | 55 | 150 | 180 | 385 | | | | |
| | Total | 118 | 317 | 356 | 791 | | | | |
| Classified | C1 Classified-ACE | 361 | 1,175 | 551 | 2,087 | | | | |
| | C2 Classified-ACE Hourly | 15 | 50 | 33 | 98 | | | | |
| | C3 Classified-CSEA | 14 | 8 | 126 | 148 | | | | |
| | C4 Classified-Teamsters | 26 | 55 | 45 | 126 | | | | |
| | C5 Classified-Confidential | 13 | 79 | 14 | 106 | | | | |
| | C6 Classified-Police Office | | | 1 | 1 | | | | |
| | Total | 429 | 1,367 | 770 | 2,566 | | | | |
| Faculty | F1 Faculty-10 months | 73 | 206 | 186 | 465 | | | | |
| | F2 Faculty-11 to 12 months | 11 | 100 | 49 | 160 | | | | |
| | Total | 84 | 306 | 235 | 625 | | | | |
| Grand Total | | 631 | 1,990 | 1,361 | 3,982 | | | | |

E-Class

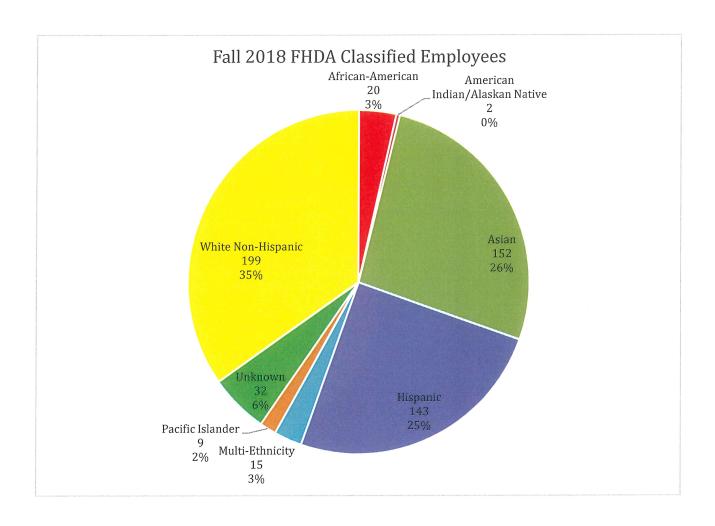
Faculty
Grand Total

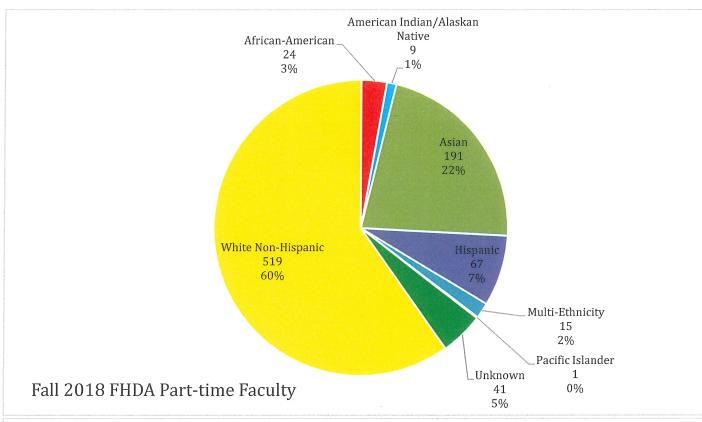
Administrator Classified

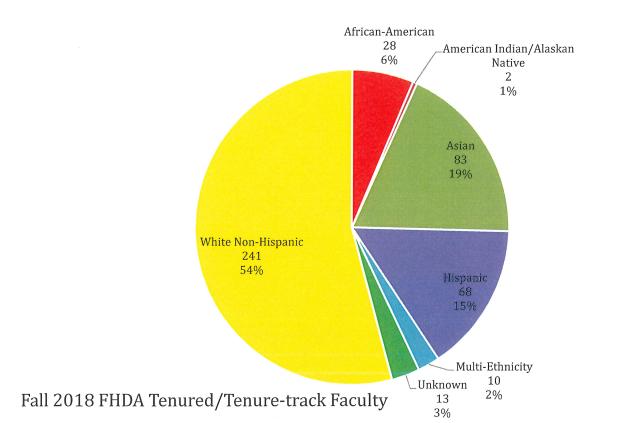
Fall 2018 FHDA Total District Employee Demographics⁴

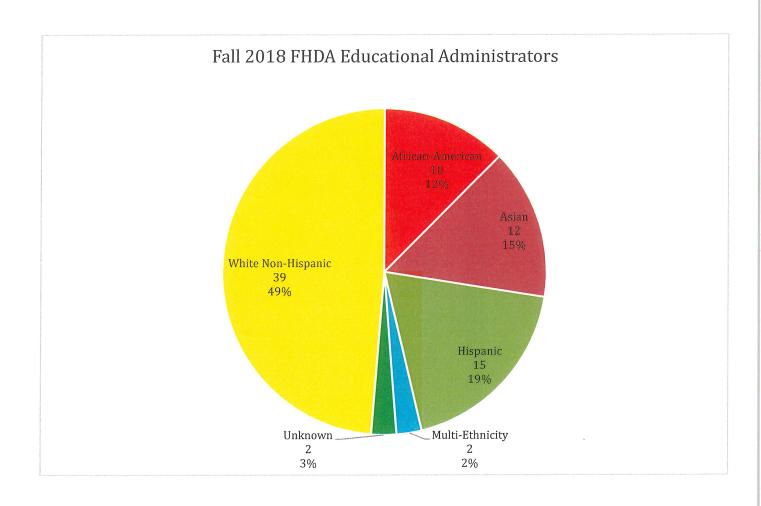


⁴ District-wide data from CCCCO Data Mart does not include executive and program administrators.



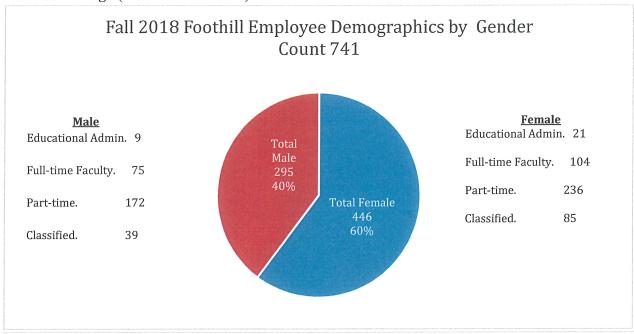


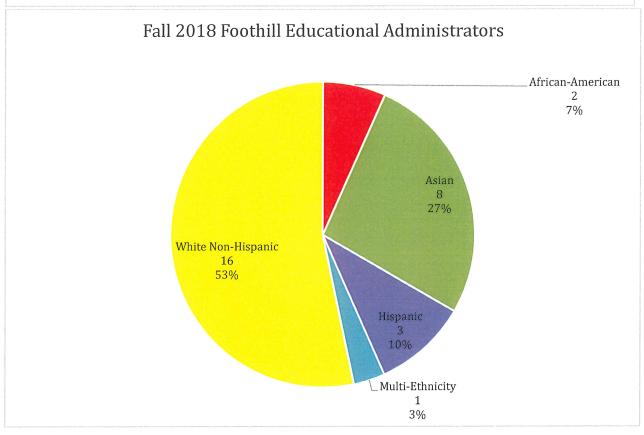


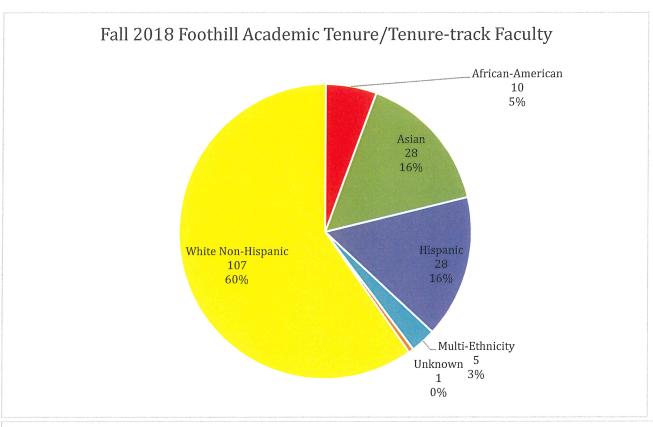


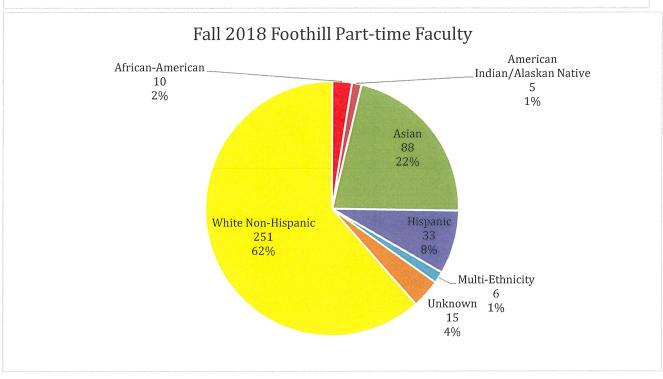
2018 Data by College Campus

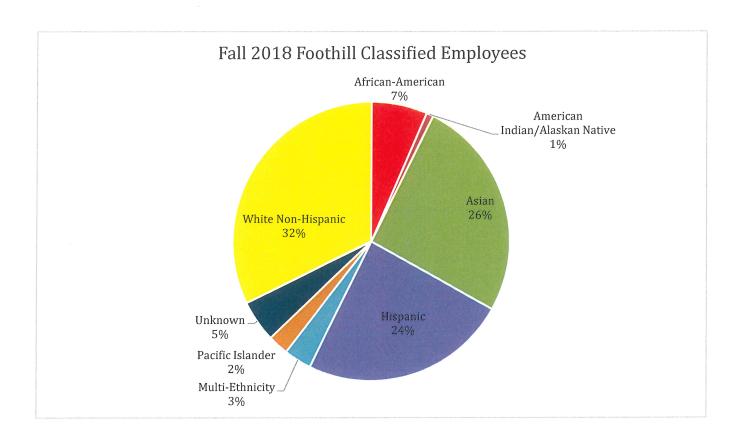
Foothill College (CCCCO Data Mart)



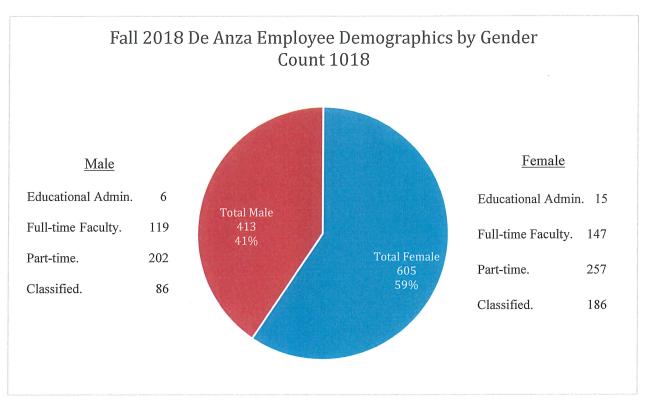


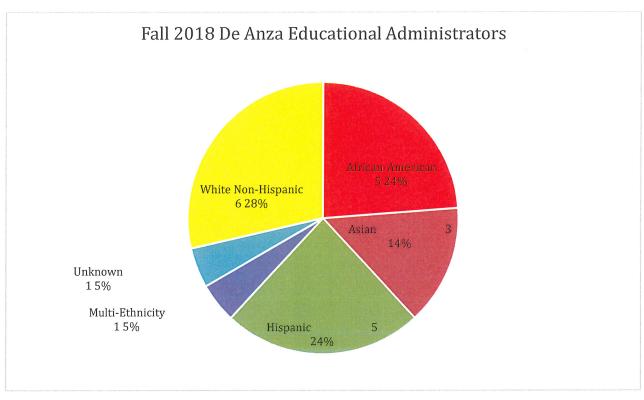


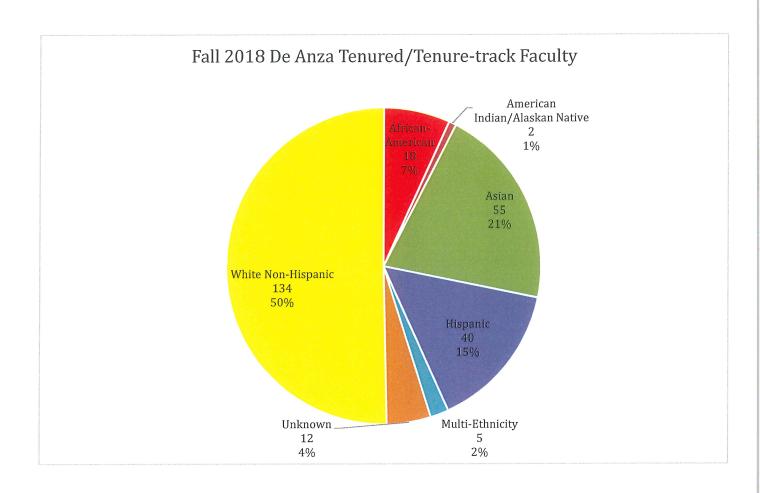


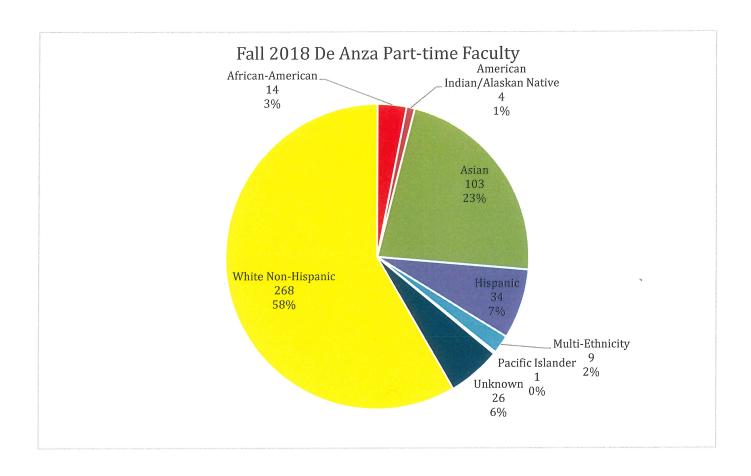


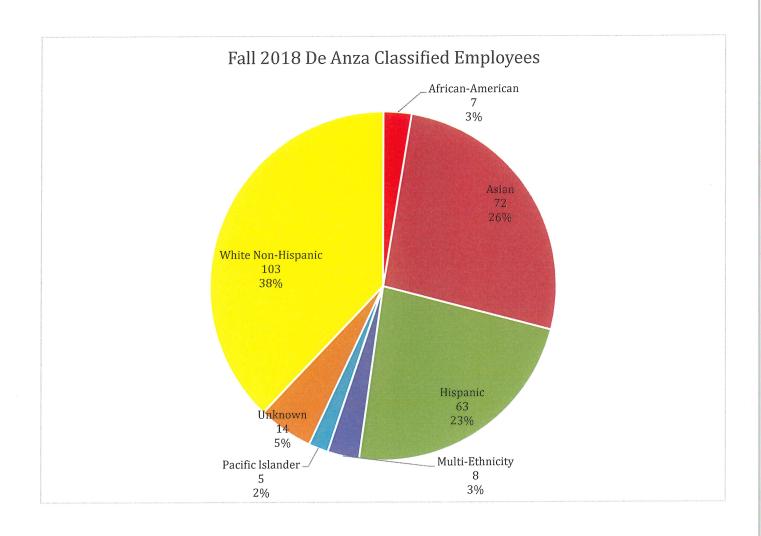
De Anza College (CCCCO Data Mart)











Plan Component 11: Analysis of Degree of Underrepresentation and Significant Underrepresentation

Applicant Pools

Race/Ethnicity

Faculty: Whites represent the majority population of applicants, with Asians being the second largest. This was true for all faculty positions, but there was a significant jump in the number of whites and Asians applying for 10-month faculty positions when compared to 11 or 12-month faculty positions. Most other demographics applied for faculty positions at even rates, with small fluctuations.

Administrators: Whites represent the majority population of applicants.

Classified: Asian and Whites represent the majority population of applicants for clerical positions, with Asians outnumbering whites slightly. Latinx applicants represent the majority population for skilled/trades positions.

Gender

Faculty: Females represent the majority population of applicants for two years total and in each individual school year.

Administrative/Management: Males represent the majority population of applicants, although slightly.

Classified: Females represent the majority population of applicants, except in Police Officer Association and CSEA positions. Applicants were predominantly male for these positions across two years. Note: Non-binary was not an option to choose, but the District is looking to add this option once conversion to a new tracking system occurs in February 2019.

District-wide Workforce

Race/Ethnicity

Faculty: Whites represent the majority population of faculty (part-time and full-time).

Management: Whites represent the majority of educational administrators at 49%. Additionally, Hispanic and Asians each make up 15% respectively for educational administrator positions.

Classified: Classified staff are majority non-white employees, with the largest groups being Asian and Hispanic at 26% and 25% respectively.

Gender

Females represent the majority percentage in each class level for employees in the District. (Non-binary was not an option to choose.)

Plan Component 12: Methods to Address Underrepresentation

[Plan Requirement - Title 5, § 53003(c)(8)]

FHDA is in the process or has taken the following steps to address employment opportunities within our district:

- Requiring applicants to submit diversity statements indicating their commitment to diversity, equity and inclusion; providing a rating rubric to rate the diversity statement.
- Updated application procedures to remove the requirement that all transcripts be provided prior to interviews, to facilitate greater inclusion.
- Mandated EEO training for all members of hiring committees to understand implicit and unconscious bias.
- Developing Equal Opportunity Representative training to include information about Disparate Racial Impact, recruitment considerations, appropriate language to facilitate equity-centered conversations.
- Centralized procedures for assigning EO Reps to committees.
- Developed a process for review of Job Postings/Job Summaries to allow for/require equity language infusion throughout the Postings or Summaries.
- Updated Job Postings to include district mission demonstrating commitment to student success through an equity-lens.
- Encouraging the use of remote online interviews to facilitate inclusion.
- Requested that hiring managers provide additional recruitment locations/options to the District Office of Human Resources.

Plan Component 13: Additional Steps to Remedy Significant Underrepresentation

To the extent data regarding potential job applicants is provided by the State Chancellor, analysis of the degree to which monitored groups are underrepresented and/or significantly underrepresented in comparison to their representation in the field or job category in numbers of persons from such groups whom the Chancellor determines to be available and qualified to perform the work required for each such job category and whether or not the underrepresentation is significant (53003.c.7). The State Chancellor has not currently provided such job applicant information. The district will continue to implement its hiring procedures and policies in compliance with EEO regulations.

Plan Component 14: Additional Measures to Support Diversity and Ensure Equal Employment Opportunity

[Plan Requirement - Title 5, § 53003(c)(10)]

Beyond efforts to increase applicant pools and improve hiring procedures, the district recognizes that additional efforts need to be made to show a district-wide commitment to equity, diversity and inclusion. Examples of actions being taken include:

- Development of an Equity Certification program.
- District commitment to Equity-focused speakers for professional development opportunities such as Opening Day activities.
- District augmentation to campus funding to allow for greater participation in the annual National Conference on Race and Ethnicity (NCORE).
- Creation of District-wide Equity Reading Club to study publications focused on implicit bias, diversity efforts in education, and educational equity.
- Creation of Professional Development series offering four tracks: *Hiring, Equity & Inclusion Achieved, Employee Relations,* and *How Inclusive are You?*

Plan Component 15: Persons with Disabilities

The Foothill-De Anza Community College District is committed to the inclusion of individuals with disabilities through providing reasonable accommodations to applicants and employees in accordance with all applicable laws, statutes and District policies. Our FHDA policies addressing ability are as follows:

Board Policy 4670:

"The Board of Trustees upholds that, for persons with disabilities, improving the access to educational and employment opportunities must be a priority. The Board of Trustees directs the administration to take the necessary actions to implement the requirements of the Americans with Disabilities Act and Section 504 of the Rehabilitation Act.

The Foothill-De Anza Community College District shall not discriminate against a qualified individual with a disability because of the disability with regard to employment or with regard to the provision of District programs, services, and activities.

A person who is otherwise qualified may request accommodation related to his/her disability, provided the accommodation does not impose an undue hardship on the District. The procedures for requesting accommodation are maintained in the President's Office and the office of the ADA Coordinator on each campus and in the District Office."

From Board Policy 4105:

"The Foothill-De Anza Community College District Board of Trustees values the contributions that a diverse community of faculty, staff, and administrators makes to all the students who study at Foothill and De Anza Colleges. The Board of Trustees desires for students and for all District employees an environment where diverse cultures, abilities and needs are respected and where differences offer stimulating opportunities for learning and for personal and professional fulfillment.

Accordingly, the Board will not discriminate against any person in the provision of any program or services based on race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, marital status, sex, age, sexual orientation or gender identity."

Plan Component 16: Graduate Assumption Program

[Plan Requirement - Education Code §§ 87106, 69618 et seq.]

The district colleges will encourage community college students to become qualified for and seek employment as community college employees. The district and college campuses shall research and inform students about programs that may assist them to complete their graduate studies and become community college employees. The district will post informational flyers on the campuses concerning such programs, and make information available in student newspapers, the course catalog, and in locations accessible to students, including but not limited to, Counseling, Financial Aid, Admissions and Records, the Bookstore, and the Student Center. Efforts will be made to inform graduate students in local colleges and universities about the benefits of employment at a community college.

Plan Component 17: Meeting Education Code Section 87482.6

The district will continue its efforts to comply with Education Code section 87482.6 regarding the goal of 75% instruction taught by full-time faculty, while ensuring progress toward EEO. Additionally, FHDA will continue to outreach to a diverse applicant pool for full-time and part-time faculty, classified staff and administrators who reflect the broad cultural diversity of the students of FHDA.

Community-based Organizations with a Commitment to Diversity

- 1. Silicon Valley Community Foundation 2440 W El Camino Real #300, Mountain View, CA 94040
- 2. Foothill-De Anza Foundation 12345 El Monte Rd, Los Altos Hills, CA 94022
- 3. United Cerebral Palsy 480 San Antonio Rd, Mountain View, CA 94040
- 4. Community Services Agency 204 Stierlin Road, Mountain View, CA 94043
- 5. Kiwanis Club of Los Altos P. O. Box 484, Los Altos, CA 94023
- 6. Rotary Club of Los Altos P. O. Box 794, Los Altos, CA 94023
- 7. Haas Center for Public Service 562 Salvatierra Walk, Stanford, CA 94305
- 8. Assistance League of Los Altos 169 State St, Los Altos, CA 94022
- 9. West Valley Community Services 10104 Vista Dr., Cupertino, CA 95014
- 10. People Acting In Community Together 1100 Shasta Ave Suite 210, San Jose, CA 95126
- 11. Community Health Partnership 1401 Parkmoor Ave #200, San Jose, CA 95126
- 12. First Community Housing 75 E Santa Clara St #1300, San Jose, CA 95113
- 13. Los Altos Senior Center 97 Hillview Ave, Los Altos, CA 94022
- 14. Asian Americans for Community Involvement 2400 Moorpark Ave # 300, San Jose, CA 95128
- 15. Institute on Aging 881 Fremont Ave A2, Los Altos, CA 94024

- 16. Palo Alto Elks Lodge 4249 El Camino Real, Palo Alto, CA 94306
- 17. NAACP 1313 N Milpitas Blvd, Milpitas, CA 95035
- 18. Silicon Valley Black Chamber of Commerce 25 N 14th St #505, San Jose, CA 95112
- 19. Hispanic Chamber of Commerce 1887 Monterey Rd #215, San Jose, CA 95112
- Filipino Chamber of Commerce
 2086 Walsh Ave Ste. B1, Santa Clara, California
- 21. Abilities United 25 E Charleston Rd, Palo Alto, CA 94306
- Goodwill of Silicon Valley
 Grant Rd, Mountain View, CA 94040
- 23. Mid-Peninsula Housing 1101 Grant Rd, Mountain View, CA 94040
- 24. YMCA of Los Altos 1501 Oak Ave, Los Altos, CA 94024
- 25. Bridges Community Church 625 Magdalena Ave, Los Altos, CA 94024
- 26. Los Altos Community Foundation 183 Hillview Ave, Los Altos, CA 94022
- 27. De Ambiente Community Health Awareness Council 590 W El Camino Real, Mountain View, CA 94040
- 28. Learning Policy Institute 1530 Page Mill Rd #200, Palo Alto, CA 94304
- 29. De Anza Lions of Cupertino P.O. Box 2758, Cupertino, California 95015

District Technology Plan Revised Capabilities, Goals & Objectives March 2019

Strategic Capabilities

Develop and maintain infrastructure and exostructure that supports the digital transformation of our colleges and Central Services organization.

Develop and maintain an agile product management methodology to support the efficient, effective, and timely completion of IT projects.

Partner with established and start-up technology firms to enhance the capabilities of the district and provide leading edge services for students, faculty, and staff.

Provide for the effective stewardship of district resources to promote efficiency, cost-effectiveness, privacy, and security.

3-Year Goals

- 1. Modernize district-wide applications to support greater access, efficiency and effectiveness along with mobility.
- 2. Improve district-wide infrastructure to support greater speed, reliability, and coverage.
- 3. Improve information security at all levels.
- 4. Utilize cloud technology to optimize fiscal and staff resources.
- 5. Help transform the institutional culture around the handling of data and information particularly regarding the requirements of FERPA, accessibility (ADA), copyright and fair use, and privacy and security.
- 6. Increase training and professional development opportunities for faculty and staff.

Proposed 2019/20 Objectives (1-year implementation plan)

Goal 1 - Modernization

- 1. Implement Adobe Acrobat digital signatures and the Adobe Sign system and integrate with the Banner ERP to support digital distribution, workflow, and signature of a wide variety of college/district forms, contracts, and other documents.
- 2. Implement the Banner 9 Self Service platform.
- 3. Investigate and develop new reporting and business intelligence tools.
 - a. Utilize Banner Pagebuilder
 - b. Implement Banner Ethos platform
- 4. Implement a managed print service system for all employee print output.

- 5. Implement a variety of productivity and support applications for both colleges and Central Services
 - a. Implement the Slate CRM system in support of the International Student program
 - b. Implement the Cornerstone applicant tracking system
 - c. Select and implement a new timekeeping system for all employees
 - d. Implement Banner Communications Managers
 - e. Pilot a mobile device attendance application with interested faculty
 - f. Implement Banner Workflow module
- 6. Upgrade Windows machines district-wide to Windows 10.

Goal 2 - Infrastructure

- 7. Expand coverage of the wireless network and improve connection speeds at all district locations.
- 8. Assist in the upgrade and standardization of the De Anza electronic lock system.
- 9. Upgrade various network and server equipment.
- 10. Implement new district office building and relocate district staff

Goal 3 - Security

- 11. Consolidate and streamline the district's Active Directory identity management system.
- 12. Continue the use of *Securing the Human* information security training for all employees.
- 13. Conduct a penetration test and Payment Card Industry (PCI) compliance assessment.
- 14. Provide standardized back-up for faculty and staff data files through Office365.

Goal 4 – Cloud Technology

- 15. Migrate the key mission critical systems and infrastructure to the cloud.
 - a. Email and calendar to Office365
 - b. KACE IT workorder system
- 16. Transform the ETS support expertise to address cloud infrastructure.

Goal 5 – Institutional Culture

- 17. Update data retention policy.
- 18. Provide training to all employees on compliance issues such as FERPA, accessibility, copyright, and privacy.

<u>Goal 6 – Training & Professional Development</u>

- 19. Provide training for faculty and staff on creating digital signatures in Adobe Acrobat.
- 20. Provide training for faculty and staff on Banner 9 Self Service components.
- 21. Explore alternatives to the Securing the Human training program.